



## Comparison of Citation Management Software (2011)

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	Refworks	Endnote	Endnote Web	Zotero	Papers	Mendeley
<b>Basics</b>						
<b>Where do I get it?</b>	<a href="http://www.refworks.cornell.edu">www.refworks.cornell.edu</a>	Purchase or use in most campus computing labs	Via any ISI database or <a href="http://www.myendnoteweb.com">www.myendnoteweb.com</a>	<a href="http://www.zotero.org">www.zotero.org</a>	<a href="http://mekentosj.com/papers/">mekentosj.com/papers/</a>	<a href="http://www.mendeley.com">www.mendeley.com</a>
<b>Where can I use it?</b>	Anywhere with web access	On a computer with Endnote installed	Anywhere with web access	On the Firefox browser with Zotero extension installed. Saved citations & files may be accessed from anywhere.	Software client on your personal computer, iPhone, or iTouch	Software client on your personal computer, and access Web account anywhere
<b>Does it cost anything?</b>	No (campus site license)	Yes	No (campus site license)	No (free)	Yes	No (free)
<b>Where are my references stored?</b>	Remotely, on the web (also local backups possible)	Locally, on your computer	Remotely, on the web	Locally, on your computer. Backup references on Web	Locally, on your computer.	Personal computer, and sync/back-up online
<b>What happens when I leave Cornell?</b>	You still have access to your RefWorks account via the Cornell Group Code, RWCorIndLabRS. Bear in mind, you will not have access to restricted databases.	Take your computer with you!	Download files as text, then import into another citation management program.*	Take your computer with you!	Take your computer with you!	Take your computer with you!
<b>Campus workshops/Campus support?</b>	Yes/Yes	Yes/Yes	No/Yes	No/No	No/No	No/No
<b>Version referenced</b>		Endnote XLI	Endnote Web 2.7	Zotero 1.0.1	Papers/Papers2	Beta .9
	Refworks	Endnote	Endnote Web	Zotero	Papers	Mendeley
<b>Exporting from Databases</b>						
<u>Proquest Databases</u> (Dissertations, ABI/INFORM, Research Library, etc)	Direct export	Direct export	Direct export	Save individual citations		No
<u>Ebsco Databases</u> (Psycinfo, Business Source Complete, MLA, etc)	Direct export	Direct Export	Direct Export			Yes, with Web Exporter plugin installed
<u>ISI Databases</u> (Web of Science, Biosis, CAB, etc)	Direct export	Direct Export	Direct Export	From marked list, choose 'format for print,' then click folder icon. Or save individual citations.	Yes	Yes, with Web Exporter plugin installed
<u>JSTOR</u>	Direct export	Direct export	Direct export	Click folder icon on search results page—select records. Or save individual citations.		Yes, with Web Exporter plugin installed
<u>Pubmed</u>					Yes	Yes, with Web Exporter plugin installed
<u>OCLC</u> (Anthro Plus, AVERY, PAIS, etc)						No

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<b>What does</b>						

this work with?						
Works with PCs and Macs?	Yes	Yes	Yes	Yes	No, only Mac OS X 10.4 onward (support ending for 10.4 in next version)	Yes (and Linux)
If web based, which browsers?	IE, Firefox, Netscape	NA	IE, Firefox, Safari	Firefox only	NA	All
Export references directly from major databases to program?	Yes (except ISI)	Yes	Yes	Yes	Direct search and import from certain databases	Bookmarklet supports (growing) list of databases
Search databases directly from program?	Yes, <a href="#">certain databases</a> *	Yes, <a href="#">certain databases</a> *	Yes, certain databases*	No	Yes, certain databases*	No
Import references from other citation management programs?	Yes*	Yes*	Yes*	Yes	Yes	Yes
Import pre-existing bibliographies and documents?	From Word or Excel, with mail merge (requires multiple steps)	From Word or Excel docs, with custom filter (requires multiple steps)	No	Yes, multiple file types in Papers2 with auto-extracting of bibliographic information (title, author, etc.)	Yes, just PDFs with auto-extracting of bibliographic information (title, author, etc.)	Yes, just PDFs with auto-extracting of bibliographic information (title, author, etc.)
Modify and create filters?	No, must be requested from RefWorks	Yes	No	No	No	No
	<b>Refworks</b>	<b>Endnote</b>	<b>Endnote Web</b>	<b>Zotero</b>	<b>Papers</b>	<b>Mendeley</b>
<b>Bibliographies</b>						
Format citations and bibliographies in Microsoft Word?	Yes	Yes	Yes	Yes	Yes in Papers2; original version has workaround with EndNote and Word	Yes
Works with other word processors?	Yes, any program that saves files as RTF	Pages (X2)		OpenOffice	No	OpenOffice
Modify and create output styles?	Yes	Yes	No	No	No	No
	<b>Refworks</b>	<b>Endnote</b>	<b>Endnote Web</b>	<b>Zotero</b>	<b>Papers</b>	<b>Mendeley</b>
<b>Files</b>						
Attach files (PDF, etc.) to references?	Yes	Yes	No	Yes	Yes	Yes
Where are attached files stored?	Remotely, on server	Locally, on computer		Locally	Locally	Locally and backed-up online

<b>Search full text of attached articles?</b>	Yes, indexed PDF and plain text documents		NA	Yes	Yes	Yes
<b>Link to images and other files stored locally?</b>	Yes	Yes	No	Yes	No	Yes
<b>"Get it Cornell" link from citations?</b>	Yes	No	Yes	Yes, by setting preferences.	No	No
	<b>Refworks</b>	<b>Endnote</b>	<b>Endnote Web</b>	<b>Zotero</b>	<b>Papers</b>	<b>Mendeley</b>
<b>Collaboration</b>						
<b>Can groups access for editing and modifying?</b>	Yes—groups at Cornell can create a shared account	No	Yes—groups at Cornell can create a shared account	Yes, create a group login	Yes	Yes (up to 10 members)
<b>Share your references publicly?</b>	Yes, using Refshare	No	No	Yes for beta 2.0	New sharing and collaboration features in Papers2	Yes
	<b>Refworks</b>	<b>Endnote</b>	<b>Endnote Web</b>	<b>Zotero</b>	<b>Papers</b>	<b>Mendeley</b>
<b>Miscellaneous</b>						
<b>Unique features?</b>	<ul style="list-style-type: none"> <li>• Refgrabit grabs info from any website</li> <li>• Refshare shares your folder with world.</li> <li>• Mobile version: <a href="http://www.refworks.com/mobile/">http://www.refworks.com/mobile/</a></li> <li>• Import Endnote libraries: Import&gt;Import Endnote database</li> </ul>	<ul style="list-style-type: none"> <li>• Edit import filters</li> <li>• Find full text articles automatically (Endnote 12 &amp; up)</li> <li>• Import Refworks file—export from RW with "Bibliographic Software" output style &amp; import with "Reference Manage (RIS)" filter</li> </ul>	<ul style="list-style-type: none"> <li>• Firefox toolbar saves online references directly into your library</li> </ul>	<ul style="list-style-type: none"> <li>• "Senses" bibliographic info on a web page and imports data and pdf</li> <li>• Screenshots of web pages</li> </ul>	<ul style="list-style-type: none"> <li>• Not a citation manager but a program to organize your PDFs and metadata; can export to EndNote, BibTex, Bookends, RIS format, etc</li> <li>• Uses Mac-based features like Spotlight, tabbed reading</li> <li>• Mobile support</li> <li>• Best for those in sciences</li> </ul>	<ul style="list-style-type: none"> <li>• Auto-detect when new files are added to your desktop.</li> <li>• View aggregate statistics of journals and papers</li> <li>• User profiles</li> </ul>
<b>Known technical issues?</b>				<ul style="list-style-type: none"> <li>• Use of LibX toolbar may disrupt Zotero's proxy (off-campus) settings.</li> </ul>		
<b>Additional help?</b>	<a href="http://www.refworks.cornell.edu">www.refworks.cornell.edu</a>	<a href="http://www.endnote.com/support/ensupport.asp">www.endnote.com/support/ensupport.asp</a>	<a href="http://www.myendnoteweb.com/help/ENW/help.htm">www.myendnoteweb.com/help/ENW/help.htm</a>	<a href="http://www.zotero.org/support/">www.zotero.org/support/</a>	<a href="http://www.mekentosj.com/papers/help15/pgs/gettingstarted.html">http://www.mekentosj.com/papers/help15/pgs/gettingstarted.html</a> or check the software help	<a href="http://feedback.mendeley.com">feedback.mendeley.com</a>

This chart is the best effort of the Cornell University Library Citation Management Committee. We welcome feedback. Last updated Sept. 16, 2011.

[Questions or comments](#)

**Labels:** None